

SACWIS KPIP Webinar

Questions and Answers

SACWIS Payment Processing Webinar
Friday June 16th, 2017
Questions and Answers

If your Agency has questions pertaining to the Payment Processing functionality in SACWIS, please feel free to contact:

SACWIS Helpdesk SACWIS_HELP_DESK@jfs.Ohio.gov 1-800-686-1580

Question: Does an option in the service type dropdown need to be selected when creating manual payment requests by service authorization?

Answer: No, this selection is not required.

Question: What if the payment I am disbursing is for several months prior? I want the months for reimbursement to count correctly - should I backdate the disburse date in that case?

Answer: The disbursement date should be the actual date that payment was made by your county auditor, no matter how long ago it was. Please keep in mind, payments older than 23 months will not be reimbursed per federal rule so make sure to complete the payment processing promptly.

Question: A few placements have not filed their cost reports but I have already billed for those youth. Will the system automatically reimburse me when the placement files the cost report or will I have to manually bill?

Answer: The system will automatically process the payments that you created, rostered and disbursed when the ceiling amounts are in the system.

Question: Could you give us the name of the Knowledge Base article this presentation was based on?

Answer: There are several: Processing Foster Care Maintenance Payments, Processing Manual Payments, Processing Training Payments, Editing a Service Authorization, Invalid Payment Webinar Recording, and Invalid Payment Webinar Q & A.

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Question: Is there a timeframe for when we are expected to be making payments through SACWIS?

Answer: The agency will not be reimbursed after 23 months has passed since the claim date if payments have not been made.

Question: Where are the maintenance and administration ceilings found?

Answer: The ceilings can be found in SACWIS via Financial -> Services -> Provider Ceilings per the demonstration in the webinar.

Question: Are the daily payments for placement tied to the FCM claims?

Answer: Yes.

Question: What is the difference between the per diem costs vs. the ceiling rates? Are the cost rates reimbursable?

Answer: The cost is the amount each service costs and the ceiling is the greatest amount in which that service is reimbursable. Yes, the costs are reimbursable up to the ceiling for that service.